







connecting care Across Cheshire

Three localities, one ambition

I NHS Eastern Cheshire CCG I NHS South Cheshire CCG I NHS Vale Royal CCG I NHS West Cheshire CCG I Cheshire East Council I Cheshire West and Chester Council

Connecting Care Across Cheshire Pioneer Panel

Minutes of Meeting held on 13th November 2014, Wyvern House, Winsford

Present: Cllr Brenda Dowding, (Chair) Cheshire West and Chester Council

Mark Palethorpe, Cheshire West and Chester Council

Lorraine Butcher, Cheshire East Council

Dr Jonathan Griffiths, Chair, NHS Vale Royal CCG

Alison Lee, NHS West Cheshire CCG Jerry Hawker, NHS East Cheshire CCG

Simon Whitehouse, NHS Vale Royal and NHS South Cheshire CCGs

Amanda Lonsdale, Cheshire Pioneer Programme Director

Ref	Minute	Action
1.	Apologies, Introductions and Welcome Apologies were received from Cllr Janet Clowes, Dr Andrew Wilson, Dr Paul Bowen, Dr Huw Charles-Jones, and Belinda Dooley.	
	Cllr Brenda Dowding extended a warm welcome to all members.	
2.	Notes of Last Meeting and Matters Arising The notes of the previous meeting were accepted as an accurate record.	
	Matters Arising Twilight meetings – noted that arrangements for future Cheshire Pioneer Panel meetings are being progressed and the option of twilight meetings will not be explored due to commitments of panel members.	
	PIRU baseline assessment – outstanding interviews have taken place and a final report is expected in early 2015.	
	Terms of reference – the group discussed the value of the current joint clinical and senior management leadership representation on the panel which enables learning and synergy across the systems leaders in Cheshire. To ensure clear lines of accountability, it was agreed that the Cheshire Pioneer Panel minutes would be sent to the two Health and Wellbeing Boards for information along with a 6 monthly update report. Action – Amanda Lonsdale to circulate minutes to Health and Wellbeing Boards.	Amanda Lonsdale
	Cheshire Pioneer Learning Event/Conference – Jonathan Griffiths highlighted an opportunity to be involved in a conference with the NHS Leadership Academy in order to share the Cheshire Pioneer experience and it was agreed that Jonathan Griffiths and Amanda Lonsdale would explore this opportunity further. Action – update next meeting.	Jonathan Griffiths/ Amanda Lonsdale

3. Cheshire Pioneer Workstream Updates Self-Empowered Person — Guy Kilminster presented background information to the Empowered Person work-stream within the Caring Together' Programme. The group discussed how this initiative would be suitable to be scoped across the Cheshire footprint and acknowledged that empowering patients has been recognised as a key part of the NHS Five Year Forward Plan launched in October. It was agreed that Heather Grimbledeston, Director of Public Health in Cheshire East Council will undertake a scoping exercise with Fiona Reynolds, Acting Director of Public Health in Cheshire West and Chester Council. Action — update on scoping exercise next meeting. Cheshire Pioneer Integrated Digital Shared Care Record — an implementation group has been set up in order to introduce the West Cheshire record across the remaining Cheshire footprint. A business case will be produced which will require approval across partners due to the ongoing financial commitments associated with this project. The outcome of the Techfund2 bid supported by all partners for national funding for the introduction of the integrated digital shared care record is awaited. Action — update next meeting. Transitional Healthcare — it was noted that transitional care is included within each of the Better Care Fund submissions. The West Cheshire Way programme currently has a project to introduce the Care Category Framework which will be a service delivery framework for transitional care and the STAIRRs project is a concept which has been discussed via the Caring Together and Connecting Care in Central Cheshire programmes with a workshop taking place on 7 th November 2014. It was recognised that whilst there are 2 separate projects running for transitional care, there will be a common outcome for individuals across Cheshire. Ama			
learning disabilities has been submitted for this initiative which will focus on implementation of personal health budgets for individuals with learning disabilities. If the application is successful, the project would commence in Cheshire West with roll out across the remaining footprint following early learning. Action – update next meeting. 3. Cheshire Pioneer Workstream Updates Self-Empowered Person – Guy Kilminster presented background information to the Empowered Person work-stream within the Caring Together' Programme. The group discussed how this initiative would be suitable to be scoped across the Cheshire footprint and acknowledged that empowering patients has been recognised as a key part of the NHS Five Year Forward Plan launched in October. It was agreed that Heather Grimbledeston, Director of Public Health in Cheshire West and Chester Council. Action – update on scoping exercise next meeting. Cheshire Pioneer Integrated Digital Shared Care Record – an implementation group has been set up in order to introduce the West Cheshire record across the remaining Cheshire footprint. A business case will be produced which will require approval across partners due to the ongoing financial commitments associated with this project. The outcome of the Techfund2 bid supported by all partners for national funding for the introduction of the integrated digital shared care record is awaited. Action – update next meeting. Transitional Healthcare – it was noted that transitional care is included within each of the Better Care Fund submissions. The West Cheshire Way programme currently has a project to introduce the Care Category Framework which will be a service delivery framework for transitional care and the STAIRRs project is a concept which has been discussed via the Caring Together and Connecting Care in Central Cheshire programmes with a workshop taking place on 7th November 2014. It was recognised that whilst there are 2 separate projects running for transitional care, there will be a common outcome for		for Transformation Challenge Award funding had been submitted, namely	
Self-Empowered Person – Guy Kilminster presented background information to the Empowered Person work-stream within the Caring Together' Programme. The group discussed how this initiative would be suitable to be scoped across the Cheshire footprint and acknowledged that empowering patients has been recognised as a key part of the NHS Five Year Forward Plan launched in October. It was agreed that Heather Grimbledeston, Director of Public Health in Cheshire East Council will undertake a scoping exercise with Fiona Reynolds, Acting Director of Public Health in Cheshire West and Chester Council. Action – update on scoping exercise next meeting. Cheshire Pioneer Integrated Digital Shared Care Record – an implementation group has been set up in order to introduce the West Cheshire record across the remaining Cheshire footprint. A business case will be produced which will require approval across partners due to the ongoing financial commitments associated with this project. The outcome of the Techfund2 bid supported by all partners for national funding for the introduction of the integrated digital shared care record is awaited. Action – update next meeting. Transitional Healthcare – it was noted that transitional care is included within each of the Better Care Fund submissions. The West Cheshire Way programme currently has a project to introduce the Care Category Framework which will be a service delivery framework for transitional care and the STAIRRs project is a concept which has been discussed via the Caring Together and Connecting Care in Central Cheshire programmes with a workshop taking place on 7th November 2014. It was recognised that whilst there are 2 separate projects running for transitional care, there will be a common outcome for individuals across Cheshire. Action – update next meeting. Continuing healthcare – panel members noted the concept of a new 'operating model' to drive a change in the provision of Continuing Health Care commissioning support services. The intended outcome of this initiati		learning disabilities has been submitted for this initiative which will focus on implementation of personal health budgets for individuals with learning disabilities. If the application is successful, the project would commence in Cheshire West with roll out across the remaining footprint following early learning.	Amanda Lonsdale
the Empowered Person work-stream within the Caring Together' Programme. The group discussed how this initiative would be suitable to be scoped across the Cheshire footprint and acknowledged that empowering patients has been recognised as a key part of the NHS Five Year Forward Plan launched in October. It was agreed that Heather Grimbledeston, Director of Public Health in Cheshire East Council will undertake a scoping exercise with Fiona Reynolds, Acting Director of Public Health in Cheshire West and Chester Council. Action – update on scoping exercise next meeting. Cheshire Pioneer Integrated Digital Shared Care Record – an implementation group has been set up in order to introduce the West Cheshire record across the remaining Cheshire footprint. A business case will be produced which will require approval across patrners due to the ongoing financial commitments associated with this project. The outcome of the Techfund2 bid supported by all partners for national funding for the introduction of the integrated digital shared care record is awaited. Action – update next meeting. Transitional Healthcare – it was noted that transitional care is included within each of the Better Care Fund submissions. The West Cheshire Way programme currently has a project to introduce the Care Category Framework which will be a service delivery framework for transitional care and the STAIRRs project is a concept which has been discussed via the Caring Together and Connecting Care in Central Cheshire programmes with a workshop taking place on 7th November 2014. It was recognised that whilst there are 2 separate projects running for transitional care, there will be a common outcome for individuals across Cheshire. Action – update next meeting. Continuing healthcare – panel members noted the concept of a new 'operating model' to drive a change in the provision of Continuing Health Care commissioning support services. The intended outcome of this initiative is to ensure the services that are commissioned are safe for service use	3.	Cheshire Pioneer Workstream Updates	
implementation group has been set up in order to introduce the West Cheshire record across the remaining Cheshire footprint. A business case will be produced which will require approval across partners due to the ongoing financial commitments associated with this project. The outcome of the Techfund2 bid supported by all partners for national funding for the introduction of the integrated digital shared care record is awaited. Action – update next meeting. Transitional Healthcare – it was noted that transitional care is included within each of the Better Care Fund submissions. The West Cheshire Way programme currently has a project to introduce the Care Category Framework which will be a service delivery framework for transitional care and the STAIRRs project is a concept which has been discussed via the Caring Together and Connecting Care in Central Cheshire programmes with a workshop taking place on 7 th November 2014. It was recognised that whilst there are 2 separate projects running for transitional care, there will be a common outcome for individuals across Cheshire. Action – update next meeting. Continuing healthcare – panel members noted the concept of a new 'operating model' to drive a change in the provision of Continuing Health Care commissioning support services. The intended outcome of this initiative is to ensure the services that are commissioned are safe for service users and that service users and their families are fully involved with decision making. It was		the Empowered Person work-stream within the Caring Together' Programme. The group discussed how this initiative would be suitable to be scoped across the Cheshire footprint and acknowledged that empowering patients has been recognised as a key part of the NHS Five Year Forward Plan launched in October. It was agreed that Heather Grimbledeston, Director of Public Health in Cheshire East Council will undertake a scoping exercise with Fiona Reynolds, Acting Director of Public Health in Cheshire West and Chester Council.	Guy Kilminster
each of the Better Care Fund submissions. The West Cheshire Way programme currently has a project to introduce the Care Category Framework which will be a service delivery framework for transitional care and the STAIRRs project is a concept which has been discussed via the Caring Together and Connecting Care in Central Cheshire programmes with a workshop taking place on 7 th November 2014. It was recognised that whilst there are 2 separate projects running for transitional care, there will be a common outcome for individuals across Cheshire. Action – update next meeting. Continuing healthcare – panel members noted the concept of a new 'operating model' to drive a change in the provision of Continuing Health Care commissioning support services. The intended outcome of this initiative is to ensure the services that are commissioned are safe for service users and that service users and their families are fully involved with decision making. It was		implementation group has been set up in order to introduce the West Cheshire record across the remaining Cheshire footprint. A business case will be produced which will require approval across partners due to the ongoing financial commitments associated with this project. The outcome of the Techfund2 bid supported by all partners for national funding for the introduction of the integrated digital shared care record is awaited.	Amanda Lonsdale/ John Glover
'operating model' to drive a change in the provision of Continuing Health Care commissioning support services. The intended outcome of this initiative is to ensure the services that are commissioned are safe for service users and that service users and their families are fully involved with decision making. It was		each of the Better Care Fund submissions. The West Cheshire Way programme currently has a project to introduce the Care Category Framework which will be a service delivery framework for transitional care and the STAIRRs project is a concept which has been discussed via the Caring Together and Connecting Care in Central Cheshire programmes with a workshop taking place on 7 th November 2014. It was recognised that whilst there are 2 separate projects running for transitional care, there will be a common outcome for individuals across Cheshire.	Amanda Lonsdale
l l		'operating model' to drive a change in the provision of Continuing Health Care commissioning support services. The intended outcome of this initiative is to ensure the services that are commissioned are safe for service users and that service users and their families are fully involved with decision making. It was	
!!		Councils are key stakeholders in this area of work due to their role in the assessment process. Opportunities exist to utilize the business redesign teams within Councils to support this area of work.	Amanda Lonsdale

4. Pioneer Assembly 6th November 2014

Three representatives from Cheshire attended the Pioneer Assembly on 6th November and the following issues were highlighted:

Ian Dodge is now the Pioneers lead within NHS England and there is an expectation that Pioneers take an active part at responding to the new models of care referenced in the 5yearforward view. The Pioneer programme will be expanded to include an additional 10 sites which will be announced at the Year End conference on 27th January 2015. Pioneer sites will be requested to contribute to a Pioneer Annual Report and further information regarding this request is awaited. Feedback from the 4 national Pioneer sub-groups was noted:

Information Sharing and Informatics – there are 8 work streams included within this group. Kevin Highfield is the key Cheshire representative on this group but the Panel agreed that it would be helpful to have representation on the informatics group.

Leadership and workforce –expectation that Pioneers will really address systems leadership. A Synthesis paper – Exceptional leadership for exceptional times from the Staff college identifies what works in system leadership for integration. Claire Henderson from Islington shared their experience; avoided difficult conversations, didn't talk money or difficult issues which were all under the surface; Shared vision same words different intent. They worked with Jo Clearly their enabler and now have a real focus on shared vision with distributed leadership.

Pricing and contracting – Jyrki Kolsi, MONITOR – this small technical group are discussing prototypes of capitation. Caroline Bailey from North West London shared experience – using capitated approach, shadow running in 15/16 using a segmentation framework

Provider development - John Wardell, Waltham Forest, East London and City Site outlined the provider event on 22nd October 2014. This was an interactive event hosted by WELC Care Collaborative learning from a number of leading provider organisations and discussed the opportunities for stimulating service development and provider engagement to support the integrated care programme.

The Panel discussed the importance of having a full picture of all ongoing subgroup work and how this is communicated across the 3 integration programmes. **Action – to produce a summary of national Pioneer sub-groups.**

Amanda Lonsdale

5. National Pioneer Support Group

Ian Dodge, National Director Commissioning Strategy, NHS England has invited representation from Pioneer sites to become involved in a Pioneers Support Group which is designed to assist the pioneers in making progress with the integration agenda, bringing coordination and opportunities for shared learning within and beyond the programme. The first meeting of this support group is planned for 28th November 2014 and Simon Whitehouse will attend this first meeting to represent the Cheshire Pioneer Programme.

Simon Whitehouse

Action – feedback next meeting.

6.	Cheshire Pioneer Programme website Panel members noted that a dedicated Cheshire Pioneer website is now operational which will be used to share learning and good practice across Cheshire and across other areas. Amanda Lonsdale will be liaising with the Transformation Directors of the three programmes to agree a timetable for including information on the website.	
7.	Age UK Integrated Care Partnership Initiative The panel noted an application from Age UK Cheshire, the West Cheshire Way and Connecting Care in Central Cheshire programmes would be submitted. The application related to further implementation of third sector wellbeing coordinators, community navigators and care coordinators.	
8.	Any Other Business Challenge Sessions - a proposal to host a session with NHS England and MONITOR to discuss the challenges that both provider and commissioning partners are facing was discussed. It was agreed that this would be a good opportunity to discuss with regulatory bodies the barriers that are faced when undertaking integration programmes. It was agreed that it would be useful to include representation from Department of Communities and Local Government. Action – arrange session with relevant senior representatives from NHS England, MONITOR and Department of Communities and Local Government.	Amanda Lonsdale
	Systems Leadership - the opportunity to access systems leadership support to the panel was discussed and it was agreed that this opportunity could focus on the panel as the leadership group across the borough. Action – initial discussions to take place regarding systems leadership support.	Amanda Lonsdale
	Mental Health Concordat - Lorraine Butcher highlighted to the panel that the Mental Health Concordat across Cheshire, Halton and Warrington has been signed off.	
	Better Care Fund Governance - as part of the Better Care Fund submissions, there is a requirement to have in place section 75 agreements which will support clear governance and accountability for delivery of schemes which are recognised as the delivery mechanisms for the transformation programmes. Lorraine Butcher agreed to produce a working paper, following discussions with panel partners, that would be discussed at the next panel meeting. Action – working paper regarding section 75 agreements to be produced and discussed at next meeting.	Lorraine Butcher
	Data Challenge Session - The panel noted the offer that had been made through North West Coast Academic Health Science Network from Aridhia Informatics Ltd to undertake a data challenge event for the Cheshire Pioneer footprint. A similar event had taken place with Waltham Forest, East London and City Pioneer site which supported the development of local analysts and clinicians to work with joined up data sets and with each other to develop local skills in the evaluation of integrated care. Action – feedback next meeting on this offer.	Amanda Lonsdale
9.	Date and time of next meeting Monday 12 th January 2015, 11 am, Kim Ryley Room, Cheshire East Council, Westfields, Sandbach, CW11 1HZ	